MUHAMMAD HAMMAD RASHID



Senior Software QA Engineer || QA Automation Engineer

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Address: Lahore, Pakistan.

ISTQB® CTFL || AI-Driven / AI-Assisted QA || QA Analyst || Manual Testing || Test Automation || Web & Mobile Testing

SUMMARY

ISTQB® Certified Senior Software QA Engineer with **5** Years of **Manual** and **Test Automation** experience**.** Experienced working with Cross-Functional and Distributed Teams in Full-Lifecycle **SDLC** & **STLC** across **Web**, **Mobile** & **Desktop** Platforms. Leveraging Cutting-Edge Tools like **Cypress**, **Playwright**, **Selenium**, and **Postman**. Specialized in Testing AI-Driven Applications & Agent Workflows to Mitigate Hallucinations, with Strong Industry Experience across **Fintech**, **Healthcare**, **Transportation & Mobility, IT Services**, **SaaS** & **HRTech** Platforms. Leading QA Teams, Driving Agile Practices, and Establishing Robust Quality Benchmarks to Ensure Seamless, Defect-Free Releases. Passionate about Delivering High-Quality Services in Remote-First Environments.

EXPERIENCE

Senior Software QA Engineer

letsremotify 10/2025 - Present Middletown, Delaware.
https://www.letsremotify.com/

IT Services & IT Consulting
Employment Type: Contract
Location Type: Remote

- 1️⃣ Promoted to lead QA strategy, cross-team communication, and quality standards across multiple simultaneous product lines.
- 2️⃣ Leading and Managing a distributed (Pakistan, Middle East and United States) team of 8 members across different time zones.
- 3️⃣ Own end-to-end QA strategy across web and mobile products covering smoke, regression, exploratory, API, and database testing.
- 4️⃣ Represent QA in client meetings and sprint grooming sessions, ensuring acceptance criteria are defined clearly before a single line of code is written.
- 5️⃣ Bridge communication between QA, development, product, and clients reducing requirement ambiguity and costly mid-sprint pivots.
- 6️⃣ Coordinate testing timelines across multiple concurrent projects, ensuring on-time delivery without compromising coverage.
- 7️⃣ Collaborated with remote QA engineers to align on test execution goals and maintain consistent quality standards.

Software QA Engineer II

letsremotify 09/2024 - 09/2025 Middletown, Delaware.
https://www.letsremotify.com/

IT Services & IT Consulting
Employment Type: Contract
Location Type: Remote

- 1️⃣ Actively contributed to Agile ceremonies sprint planning, retrospectives, and continuous process improvements improving team velocity.
- 2️⃣ Reduced API-related production issues by 50% through systematic mobile network validation using Proxyman on iOS and Android.
- 3️⃣ Deepened database testing capabilities using advanced SQL in MySQL Workbench and DBeaver to ensure data accuracy and business rule compliance.
- 4️⃣ Participated in client meetings to clarify requirements, reducing miscommunication between stakeholders and the development team.
- 5️⃣ Validate iOS and Android mobile app behaviour and intercept live API traffic using Proxyman to identify hidden backend issues.

SKILLS

TESTING TYPES:

API Testing, Database Testing, Functional Testing, Integration Testing, End-to-End (E2E) Testing, Regression Testing, Smoke Testing, Sanity Testing, Web Testing, Mobile Testing, Cross Browser Testing, Cross-Platform Testing, UI/UX Testing, User Acceptance Testing (UAT), Black-Box Testing, Static Testing, Pairwise Testing, Performance Testing, Non-Functional Testing, White-Box Testing, Penetration Testing, AI Application Testing.

Tools

VS Code, Intellij Idea, Eclipse, XCode, Android Studio, Proxyman, DBeaver, SQL Workbench, JMeter, Figma, Allure, Swagger, Postman, EsLint, XMind, Claude, MCP Server, Github Copilot

LANGUAGES:

Python, JavaScript, TypeScript, HTML, CSS, C++

Frameworks

JUnit, Cypress, Selenium, Pytest, Playwright

Methodologies

Agile, Kanban, Waterfall, Scrum

Project Management Tools

Jira, Confluence, Trello, ClickUp, Notion, Asana, Monday.com, MarkUp, Bitrix, Github, Lark

OPERATING SYSTEMS:

macOS, Windows, Linux, iOS, Android

PROFESSIONAL PROJECTS

ABFinance

02/2025 - Present New York, New York.
https://www.abfinance.com

Digital Finance Platform, Delivering Smarter Financial Solutions for Modern Businesses.

KinderSystems

11/2024 - Present Escondido, California.
https://www.kindersystems.com/

Leading Child Care Subsidy Management Software Platform, Empowering Agencies and Providers with Smarter, Reliable Technology.

EXPERIENCE

Software QA Engineer I

letsremotify 08/2023 - 08/2024 Middletown, Delaware.
https://www.letsremotify.com/

IT Services & IT Consulting
Employment Type: Contract
Location Type: Remote

- 1 Started as a foundational QA contributor, quickly demonstrating ownership of test design and sprint delivery.
- 2 Improved overall test coverage by 55% by designing and documenting structured test cases before development began shifting QA left in the SDLC.
- 3 Executed end-to-end testing for web and mobile (iOS & Android) applications, ensuring functional accuracy across platforms.
- 4 Followed Agile/Scrum methodologies for sprint-based QA planning, contributing to standups and sprint ceremonies.
- 5 Drive a defect-prevention mindset by identifying edge cases early and partnering with developers on fast root-cause analysis.

Associate Software Quality Assurance Engineer

DevDimensions 07/2022 - 07/2023 Lahore, Pakistan.
https://www.devdimensions.com/

IT Services & IT Consulting
Employment Type: Full-Time
Location Type: On-site

- 1 Took on broad QA ownership spanning test strategy, automation, performance testing, and cross-functional collaboration.
- 2 Reduced missed edge cases by 50% through detailed test planning and structured test case design before development handoff.
- 3 Cut manual regression effort by 60% by building automated E2E test suites using Selenium WebDriver and Cypress.
- 4 Reduced API-related production issues by 50% by leading dedicated mobile and API testing efforts.
- 5 Attended code reviews to deepen understanding of system architecture and sharpen test coverage strategies.

Trainee Software Quality Assurance Engineer

DevDimensions 01/2022 - 06/2022 Lahore, Pakistan.
https://www.devdimensions.com/

IT Services & IT Consulting
Employment Type: Part-Time
Location Type: On-site

- 1 Wrote structured test cases and documented test results, directly improving test accuracy and team-wide clarity.
- 2 Supported mobile application testing on iOS and Android, gaining hands-on experience with cross-platform quality validation.
- 3 Conducted API testing using Postman, learning to validate endpoints, responses, and edge case behaviours.
- 4 Executed smoke, sanity, and regression testing throughout sprint cycles, ensuring build stability at every release gate.
- 5 Contributed to test reports and progress documentation, helping the team maintain full traceability across sprint deliverables.

CERTIFICATIONS

ISTQB® Certified Tester Foundation Level

06/2024

International Software Testing Qualifications Board
Certificate Number: 24-CTFL4-1334-PK

PROFESSIONAL PROJECTS

inDrive

08/2023 - 10/2024
Mountain View, California.
https://www.indrive.com/

Global Mobility and Urban Services Platform, Best Known for Ride-Hailing Service.

Kallidus

01/2022 - 07/2023
Bristol, United Kingdom.
https://www.kallidus.com/

Cloud-Based HR Platform Specializing in Onboarding and Offboarding Processes.

EDUCATION

Bachelor of Science in Computer Science

National University of Computer and Emerging Sciences

CGPA **3.16** / 4.0

2019 - 2023
Lahore, Pakistan.

- Served as a Full-Time Teaching Assistant for Software Testing, Discrete Structures, and Operating Systems.
- Published Technical Articles on Software Testing and QA on Medium while maintaining high academic standing.

HONORS & AWARDS

Employee of the Quarter - Growth Catalyst

03/2026

Issuer: letsremotify

Employee of the Quarter - Shining Star

12/2025

Issuer: letsremotify

Rising Star

07/2022

Issuer: DevDimensions